

Takeaway #1

Gain an understanding of the emotional aspects of the 4 phases of life transitions.

Takeaway #2

Learn common strategies you can use to segment your book and start the conversation.

Takeaway #3

Discover the TLC formula for client relationship success.









- What is the fragile decade?
- Why it matters

How to make it work





What is the fragile decade?

Why it matters

How to make it work



Susan Bradley

Financial Transitionist Institute





Founded Sudden Money Institute which created:

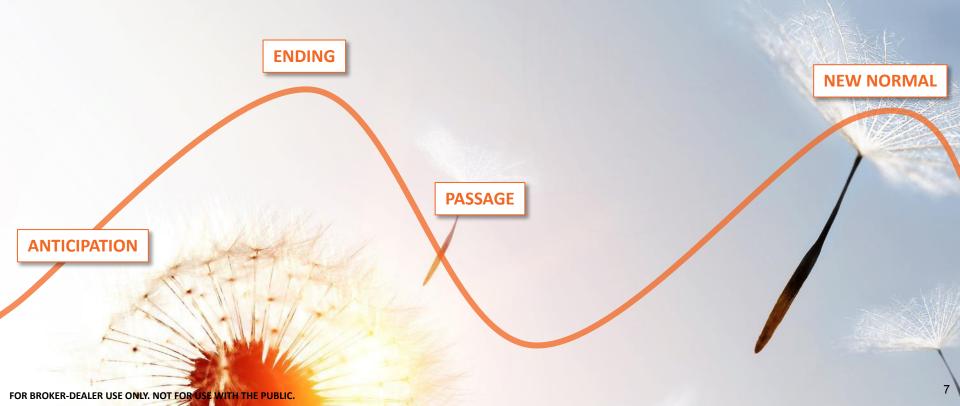
- Certified Financial Transitionist® designation
- Financial Transitionist Institute

"When life changes, money changes, and when money changes, life changes."

Retirement transitions

Stages

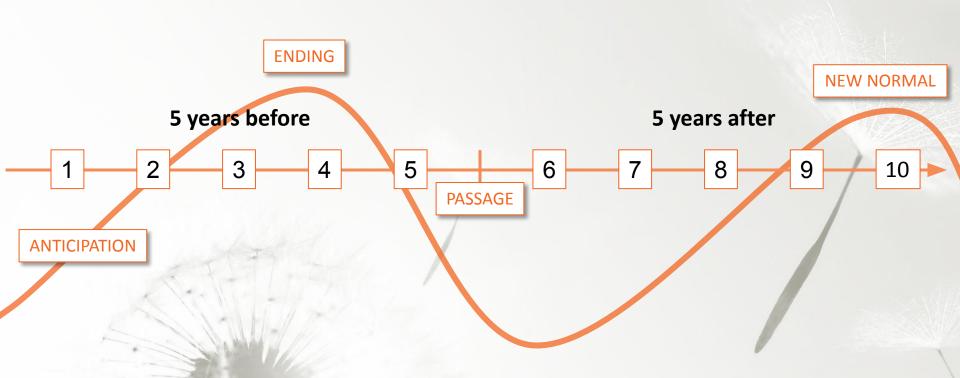




The fragile decade



Preparing for one of the biggest transitions of your clients' lives







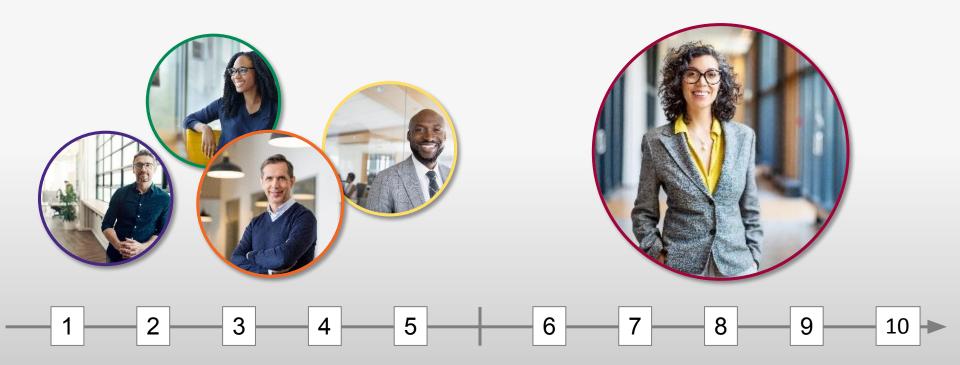
What is the fragile decade?

Why it matters

How to make it work

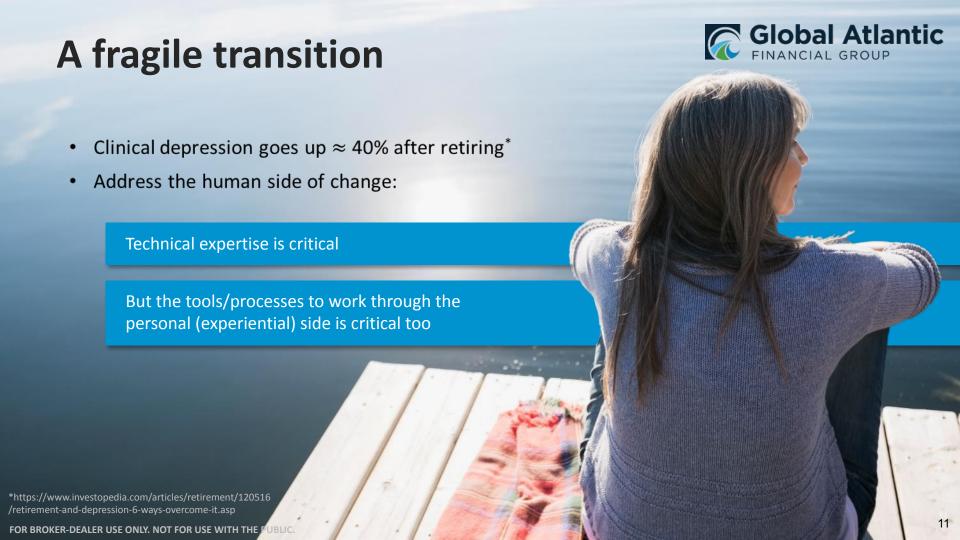
It's fragile to you too





Advisors before

Advisors after



The industry is responding

Competitive pressures/fee awareness is causing change

	Advisor/firm type	
	Traditional	Experience- centric
Investment expertise	✓	V
Good service	V	V
Holistic planning		V
Meaningful experience		V



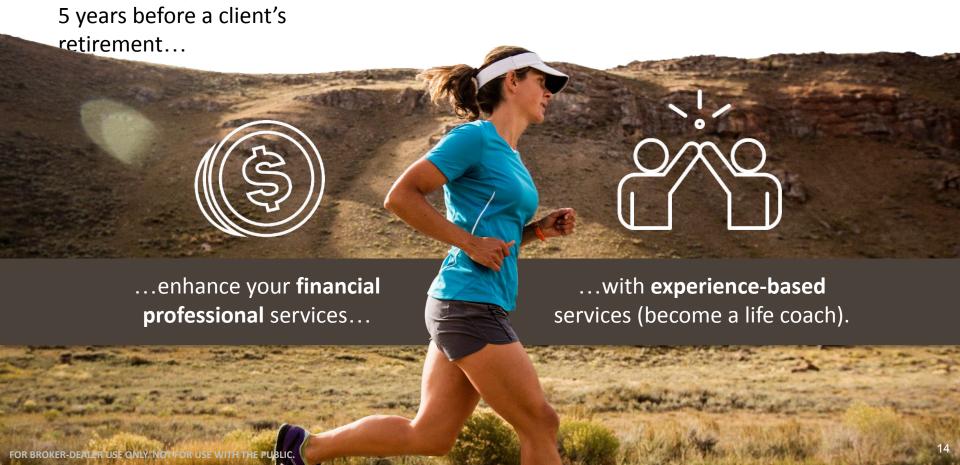
And the changes are positive

	Advisor/firm type	
	Traditional	Experience- centric*
Median client size	\$518,732	\$1,000,000
Involuntary attrition	34%	24%
Most likely to have affluent core market		/
More likely to be referred		/



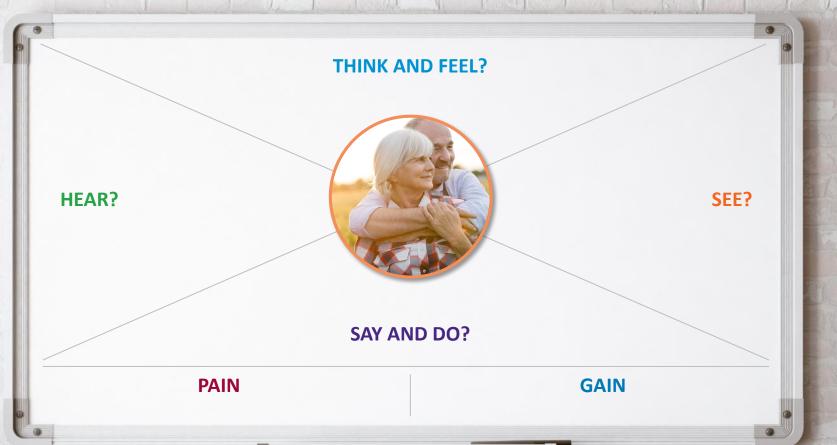
Starting the process





Putting empathy on the map









What is the fragile decade?

Why it matters

How to make it work







FEAR OF MISSING OUT





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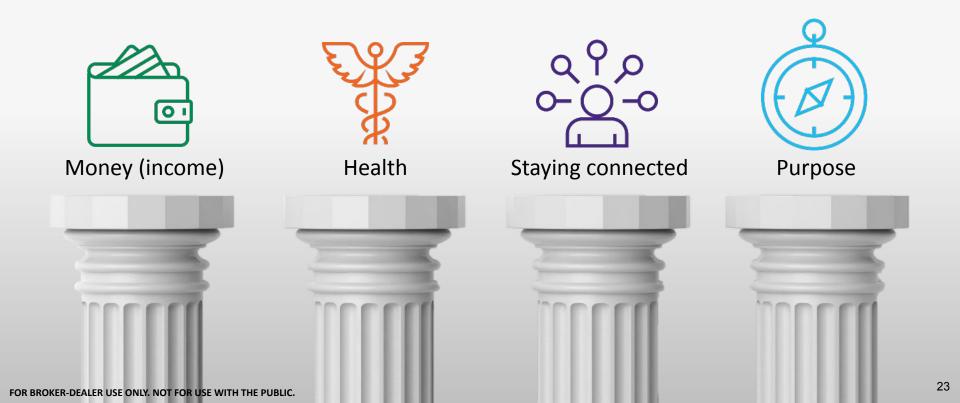
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What makes retirees happy?



The pillars of happiness. Build them up.



5 years to go:



Getting ready for a (possible) 30+ year trip

Anticipation stage (age range: 50-65)



- ✓ Start income plan conversation
- Review the average American's retirement budget
- ✓ Start retirement budget
- Start annual spending audit and "Spring cleaning" checklist





5 years to go checklist

- Start income plan conversation
- Review the average American's retirement budget
- Start retirement budget
- Start annual spending audit and "Spring cleaning" checklist

4 years to go:





Getting excited and staying healthy

Anticipation stage



- Explore ideas for future
- Assess long-term care needs
- Assess life/disability insurance needs
- Assess health care options
- Pre-Need Planning
- Estate planning checklist, location cheat sheet and password document
- Complete Spring cleaning (again)

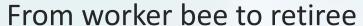




4 years to go checklist

- Explore ideas for future
- Assess long-term care needs
- Assess life/disability insurance needs
- Assess health care options
- ✓ Pre-Need Planning
- Estate planning checklist, location cheat sheet and password document
- ✓ Complete Spring cleaning (again)

3 years to go:





Anticipation stage



- Discuss where to live
- ✓ Get inspired: design your next phase
- ✓ Plan home upkeep (now's the time)
- ✓ Refinance (mortgage)/home equity loan
- ✓ Do spring cleaning
- Complete re-run/review retirement income plan





3 years to go checklist

- Discuss where to live
- Get inspired: design your next phase
- ✓ Plan home upkeep (now's the time)
- ✓ Refinance (mortgage)/home equity loan
- Do spring cleaning
- Complete re-run/review retirement income plan

2 years to go:

Pay taxes but don't tip



Anticipation stage



- Discuss tax strategies with financial advisor and tax pro
- Practice retirement
- Explore "phased retirement"
- Complete spring cleaning
- Re-run/review retirement income plan





2 years to go checklist

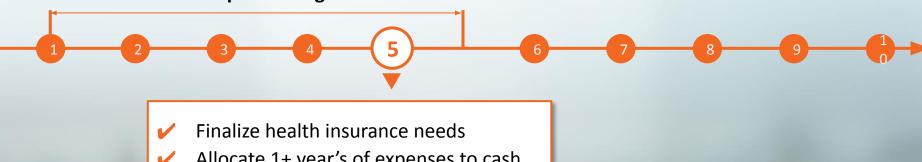
- Discuss tax strategies with financial advisor and tax pro
- Practice retirement
- Explore "phased retirement"
- Complete spring cleaning
- ✓ Re-run/review retirement income plan

The final year:



Get ready for 7 days of Saturdays





- Allocate 1+ year's of expenses to cash
- Spring cleaning
- Review retirement budget
- Review dates to turn on protected income sources/execute
- Review the last 5 years





Final year checklist

- Finalize health insurance needs
- Allocate 1+ year's of expenses to cash
- Spring cleaning
- Review retirement budget
- Review dates to turn on protected income sources/execute
- Review the last 5 years

The next 5 years





- Help celebrate/host retirement party
- ✓ Form retirement mentors group
- Encourage an idea jar
- Produce a "happy retiree" newsletter

- Expose clients to volunteer opportunities
- ✓ Sponsor 1-2 charities a year
- ✓ Build a retirement happiness wall
- ✓ Host "happiness" events





Next 5 years checklist

- Help celebrate/host retirement party
- Form retirement mentors group
- Encourage an idea jar
- Produce a "happy retiree" newsletter
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- ✓ Host "happiness" events

T.L.C.

For the Fragile Decade conversation







Time

Transition takes time (start talking early)

Listen

People feel most financially fragile now

Communicate

Communicate wisely and often

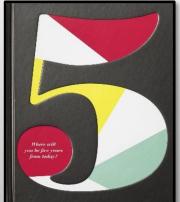
Fragile Decade Tool Kit:

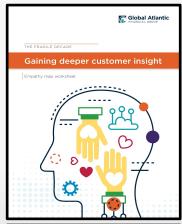














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